

Test 2

1 Complete each sentence with *get*, *make* or *do* in the correct form.

- Can I**make**..... a quick comment on your essay? I think you should have more use of your research materials to support your ideas. You some good points and, overall you a good job, but you could still some improvements in the final version.
- Some of our customers have been complaints about our service. We need to some changes to our procedures. I know everyone their best, but remember that we can't business without customers! I'm not asking you to friends with them, but please more of an effort to serve the customers better than ever.
- I've a decision to a course in computing. I hope to a qualification in Computer Science.
- We need to some shopping for dinner this evening – and by the way, I it last time, so it's your turn to cook. To be fair, though, I'll the ironing.
- I think we a mistake in buying this car. We'll never our money back when we sell it.

2 For questions 1–8, read the text below. Use the word given in capitals at the end of some of the lines to form a word that fits in the gap in the same line. There is an example at the beginning (0).

Are we alone? The search for life in space

Hollywood movies have long tried to, (0)**popularise**..... the idea of aliens dozens of light years away picking up radio or TV broadcasts which have been (1)**INTEND**..... transmitted into space. It may be too late to stop this, but recently, our planet has begun to (2)**QUIET**..... down. Increasingly, (3)**COMMUNICATE**..... are carried by fibre-optic cables and mobile phone networks, rather than powerful broadcast transmitters.

Current scientific thinking is that, in (4)**REAL**..... advanced alien civilisations wouldn't use something as (5)**EFFICIENT**..... as radio to communicate, whereas lasers would be perfect. At the Mount Campbell Observatory, recent (6)**INNOVATE**..... have led to the development of a research project which hopes locate such signals from other star systems.

But what if, even if the chances are remote, the project is (7)**SUCCEED**..... Could this be the start of an interstellar (8)**FRIEND**..... with another species? One team member advises caution 'The first thing we do is transmit a message to them that says, 'Warning: poisonous.'

3 Correct any spelling mistakes in the words in bold.

- In a ⁰**statement** to the press, a government spokesperson expressed ⁰⁰**'disappointment'** with some of the recent ¹**developements** in the economy, and made a brief ²**reference** to rising jobless totals saying that while it was ³**undenyable** that the rise in unemployment was ⁴**happenning**, the government was ⁵**refuseing** to admit defeat. He pointed to the recent ⁶**opening** of a new car plant in the North-East as a sign of economic recovery.
- I am writing to complain about the ⁷**irregularity** of trains in my area. The service is not ⁸**reliable** and I am extremely ⁹**disatisfied**.
- Although your report is ¹⁰**factually** accurate, your ¹¹**arguements** are ¹²**basicaly** irrelevant.

0 correct	6 disappointment
00 disappointment	7 disappointment
1 disappointment	8 disappointment
2 disappointment	9 disappointment
3 disappointment	10 disappointment
4 disappointment	11 disappointment
5 disappointment	12 disappointment

4 Complete each expression with the appropriate words.

- If I feel sad, I hate it when people try to cheer me**up**.....
- A lot of companies send staff on team-building weekends to get their staff to bond each other.
- Your bedroom is s disaster, Paul. Could you clear it , please.
- His team lost yesterday and he's very upset, but he's trying to put a face things.
- I can't find my keys. Have you put them in a cupboard somewhere?
- My husband is a sailor and he's often away for weeks at a time so it's important for him to spend time his son when he comes home.
- I had to some of the students yesterday for using their phones in class.

5 Complete each sentence with an appropriate expression from the box. One expression is not used.

can be accounted for due to in case of
means resulted in so so as to
with the intention of with the result

- 0 Heavy rain has flooded fields, which means
that farmers may lose many of their crops.
- 1 I needed information on changing banks,
..... I went online to find it.
- 2 We always ask guests to remove their shoes
..... to avoid damaging the wooden floor.
- 3 Road works caused severe traffic jams,
..... that many people were late to work.
- 4 Always keep your receipt make sure
you can get a refund if the product is faulty.
- 5 Fire doors must be kept free of obstructions
..... fire.
- 6 Anthea has been learning French
perhaps moving to France one day.
- 7 The doctor is not available today
illness.
- 8 The rise in population by an
increase in immigration.
- 6 You are going to read four reviews of a book about social behaviour. For question 1–4, choose from the reviews, A–D. The reviews may be chosen more than once.

A

Writers have been ranting about supposed bad behaviour for over 500 years, but rarely with such passion. Like an army general, the writer identifies six key battle zones where action is required to save us all from doom. They range from the basic failure to say 'thank you', through the rise of automated telephone services that force us to do all the work, to the ending of respect for authority. Whether her ideas will land a punch in a time when the irony of rude people taking offence at the rudeness of others goes unnoticed, the writer is unsure. The big question, though, is does this book have a use? Unlikely. What does seem likely is that this work will inspire a generation of fans to take, and so cause, more offence not less. But, comic-book outrage aside, this is a genuine, well-written stab at improving lives and deserves a chance.

B

Where did this collapse in manners start? As the author seeks the origins of this unhappy, even threatening state of affairs, I seek confirmation of my own prejudices. Could it be TV, a perennial disappointment? Apparently not: laying the blame at television's doorstep is just 'too obvious'. One might counter that because a

thing is obvious it is not automatically untrue, a point the writer herself later makes when discussing that well-trodden cliché that modern parenting involves a role-reversal with the youngsters running the show, after being taught to claim respect as their birthright (but not to show it in return, note). As the author rightly says, this view does not survive close examination. As I read on, finding points of agreement and disagreement in equal measure, this book ignited a fire inside me. However much one may disagree with its conclusions, readers will undoubtedly share the writer's anger.

C

The author is right, of course: people are bad-mannered. But whether manners are really collapsing at quite the speed that the author claims is a matter of debate. Either way, this belief is unlikely to be conclusively proved by an examination of modern life which relies rather too much on humour to be taken entirely seriously. This is not to dismiss the book entirely. It may be short on solutions, but the journey is an enjoyable one. Manners, we are rightly told, are rooted in the ability to put oneself in another's shoes, making the effort to imagine what might upset or anger them. The ubiquity of electronic devices impairs our capacity to achieve that as they stretch our personal space to the extent that, even in the public domain, in our minds we are at home. The author is correctly forced to conclude that establishing rules of behaviour for such touchy subjects would be near impossible.

D

This book is a curiosity: part furious, part resigned, part sad. The author is so conscious of the hazards of writing on such a topic as intangible as manners that it is incredible she accomplished the job at all. She admits that people who concern themselves with the behaviour of others are often no better than those they seek to improve. She describes her book as 'angry' yet it is full of apologies and self-directed put-downs, perhaps an indication that much of the anger is manufactured; an over-reaction to what is, in reality, something of minor concern to the majority of readers. Because of this, the writing suffers from an awkwardness of tone. Yet the author's style is infectious, particularly when discussing the loss of the traditional divide between private and public etiquette. Her conclusion – apologising, yet again, for its predictability – is that good manners make the world a better place. Well, naturally.

Which reviewer

- | | |
|--|---------|
| supports reviewer A's description of changes in social behaviour? | 1 |
| expresses a more empathetic view than the others regarding the contents of the book? | 2 |
| takes a less sceptical view of the authors true feelings than the others? | 3 |
| takes a similar view to Extract D on the contradictory nature of the book? | 4 |